

Complaint Analytics - Overview

All depots
CMWSSB Complaint Analytics · generated 18 Sep 2026, 17:54

Summary

19,024	18,880	144	1,677	9,621
Total	Closed (99%)	Open/Escalated	Streets	Complainants

Period: 19 Feb 2025, 11:27 to 06 Sep 2026, 18:23

Categories

Category	Total	Streets
Sewer Main Block	11379	1424
No Water Supply	2688	898
Sewer - House Block	1600	666
Water Pollution	1468	548
Others	704	424
Sewer Machine Hole Open (or) Broken	315	224
Water Leakage in Service Line / Main Line	313	193
Water Short Supply	257	186
Booking Issues	64	52
Hand Pump Repair	51	40
New Sewer Connection Renewal	41	38
Street Tank Supply Not Made	37	27
Rain Water Stagnation	36	33
New Water Connection Renewal	35	30
New Sewer Connection Not Yet Given	13	13

Category	Total	Streets
Faulty Water Meter	9	8
Unclosed Roads	9	8
Bribery	5	3

Top Defective Streets (Sewer)

Street	Depot	Sewer
Bajanai Koil Street (North)	109	99
Sivan Koil Street	112	88
Venkatachalam Street	119	79
Sivan Koil South Street	112	75
Pooramprakashrao Road	119	74
Choolaimedu High Road	112	70
Sowrashtra Nagar 1St Street	112	65
Habibullah Road	113	65
Periya Malaiyappan Street	119	61
Muzafar Jung Bahadur Street	115	59
Anna Salai	111	58
Kumarappa Street	113	57

Top Water-Issue Streets

Street	Depot	Water
Habibullah Road	113	31
Unnamalai Amman Street	113	28
Khan Street	109	24
Venkatachalam Street	119	21
Avvai Shanmugam Salai	118	20

Street	Depot	Water
Gangai Amman Koil Street	119	20
Habibullah Shahib Cross Street	114	19
Vannier Street	109	18
Partha Sarathy Puram	113	18
Buchi Babu Street	114	18
Kandasamy Lane	119	18
Chevalier Shivaji Ganesan Road	117	17